PARENTS' GUIDE TO DEVICE USE FOR HOME-BASED LEARNING (HBL)

NAVIGATING YOUR DEVICE

Getting Started

Key applications have been pre-loaded on your device.

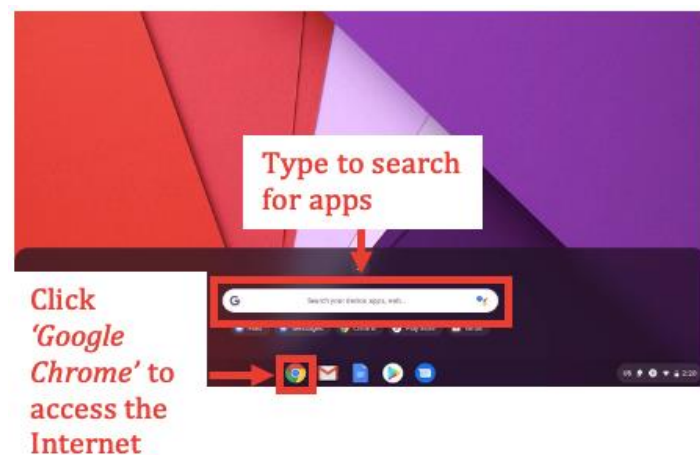Refer to the screenshots below to learn how to access your files 📄, applications 🔲 and internet 🌐.
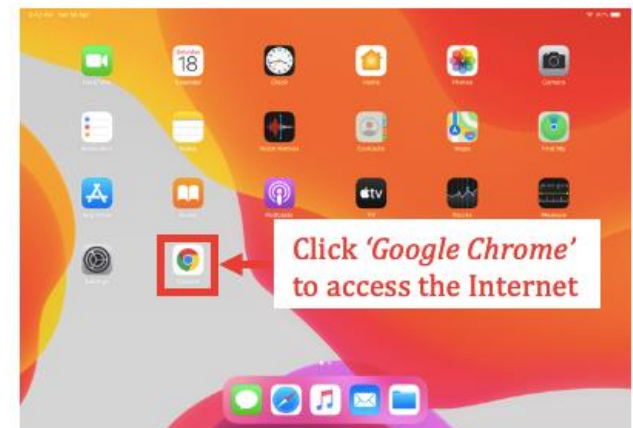
Windows

Click 'This PC' to access your files

Click 'Google Chrome' to access the Internet

Click to search for programs

Macintosh

Click to search for programs

Click 'Finder' to access your files

Click 'Google Chrome' to access the Internet

Chromebook

Type to search for apps

Click 'Google Chrome' to access the Internet

iPad

Click 'Google Chrome' to access the Internet

1. Swipe down

2. Type to search for apps

Android Tablet

Click 'Google Chrome' to access the Internet
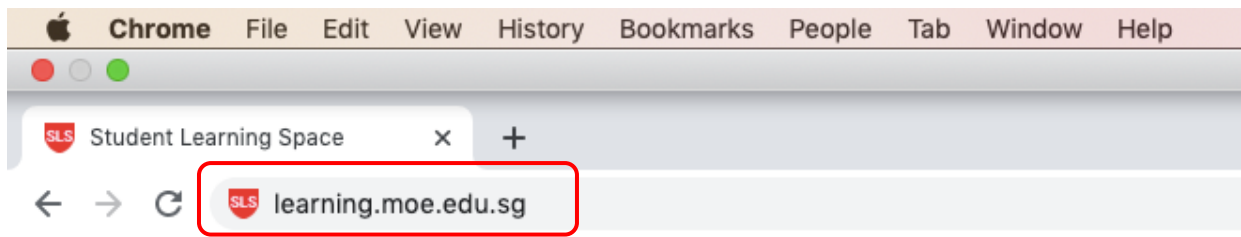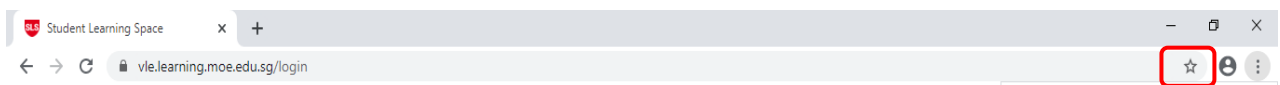
Bookmarking Website Links

Use bookmarks or folders to organise frequently used websites so that you can easily access them.
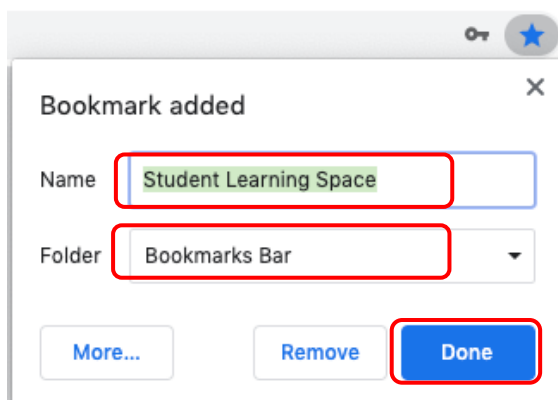
1   In your   browser, type in the website that you wish to bookmark.
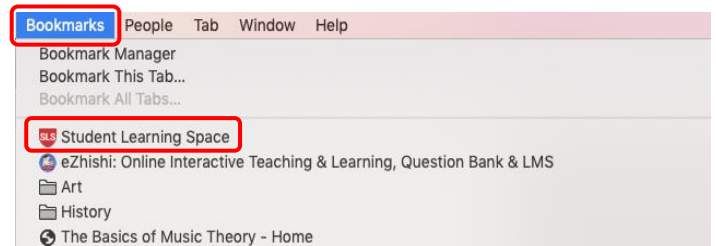
2   In the same browser window, click on the ☆ at the right of the screen.

3   Label your bookmark and select the Bookmark Bar. Click Done!

4   Click the Bookmark Tab at the top of the browser window to locate your saved bookmark.
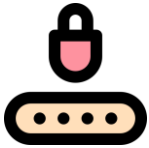
Suggested Website Links to Bookmark

Below are some suggested websites that you should get your child to bookmark.

  https://learning.moe.edu.sg

TROUBLE-SHOOTING SLS

Student Learning Space (SLS) Self-Help

Forgot SLS Password

Step 1: Your child can self-reset password using FORGOT PASSWORD Reset Link
Step 2: Your child can self-reset password by Answering Security Questions
Step 3: Contact School's Helpdesk or Subject Teacher to reset your child's password
Step 4: Contact SLS Helpdesk to reset their password

Forgot SLS Username

Your child's username is usually the first 5 characters of their full name and last 4 digits of their birth cert or NRIC together with the alphabet, e.g. TANAH2345X.

If your child is still unable to obtain his / her Username, please contact their Form / Subject Teacher.

Unable to login after many failed attempts

Step 1: Try self-help to reset your child's password first
Step 2: Contact School's Helpdesk or Subject Teacher to reset your child's password
Step 3: Contact SLS Helpdesk to reset their password

Other Login Issues
The SLS Helpdesk information can be found at Login Troubleshooting at the footer of the Login Page footer.

Login Troubleshooting   Terms of Use   Privacy Statement   Report Vulnerability
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Some Helplines

You can contact the following if you require additional support on SLS and devices.

SINGAPORE STUDENT LEARNING SPACE — LEARN ANYTIME, ANYWHERE, AT ANY PACE

For SLS Helpdesk: 6702 6513 or helpdesk@sls.infinity.com
(Mon-Fri, 4pm – 9pm, Sat: 9am – 3pm)
The helpdesk will need to verify your child's identity using the security questions that your child had set up when his / her account was first activated.
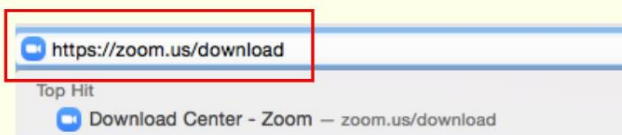
VIDEO CONFERENCING TOOLS

zoom

WHAT IS ZOOM?

Zoom is a video conferencing software that allows your child to attend live lessons with his/her teacher.

## DOWNLOADING ZOOM

For computers

1 Go to https://zoom.us/download

> https://zoom.us/download
> Top Hit
> Download Center - Zoom — zoom.us/download

2 Click 'Download' to download Zoom Client for Meetings

Zoom Client for Meetings

The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.
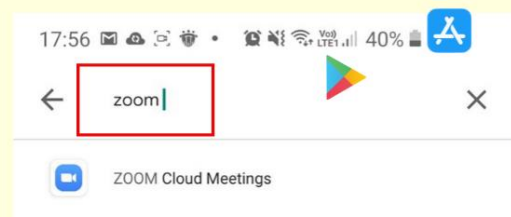
Download   Version 4.6.11 (20561.0413)

3 Click the 'Zoominstaller.exe' to install Zoom onto your computer

Zoominstaller.exe
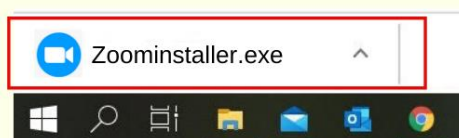
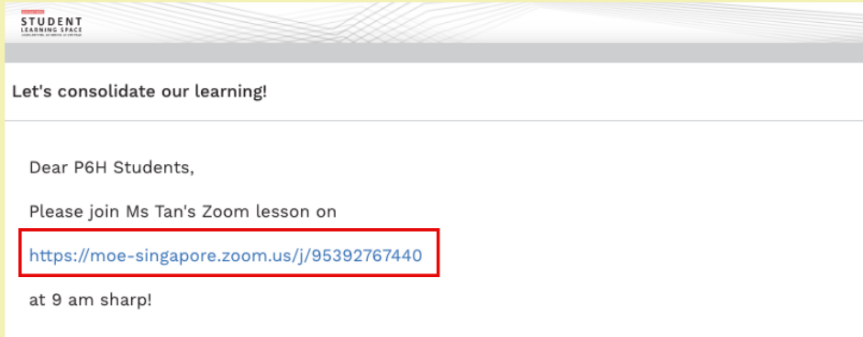### For mobile phones or tablets

1 Search 'Zoom' on App store or Google Play Store

17:56   40%
zoom
ZOOM Cloud Meetings

2 Click 'Install' to download Zoom Cloud Meetings Application

ZOOM Cloud Meetings
zoom.us   Install
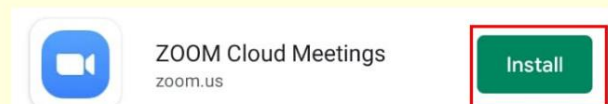
JOINING A ZOOM MEETING

1 Click the Zoom link sent by your child's teacher

STUDENT
LEARNING SPACE

Let's consolidate our learning!

Dear P6H Students,

Please join Ms Tan's Zoom lesson on

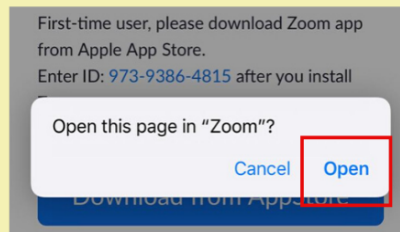https://moe-singapore.zoom.us/j/95392767440

at 9 am sharp!

Remind your child **NOT** to share the Zoom link with anyone.

2 Join the meeting by clicking 'Open Zoom' on computers or 'Open' on mobile phones or tablets

Remind your child to key in his/her name in the format of: Index No._Full Name.

Open Zoom?

https://moe-singapore.zoom.us wants to open this application.

Open Zoom   Cancel

First-time user, please download Zoom app from Apple App Store.
Enter ID: 973-9386-4815 after you install

Open this page in "Zoom"?

Cancel   Open

Download from AppStore
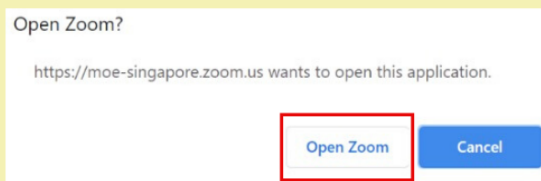
For computers   **For mobile phones or tablets**

3 Your child has now joined the live lesson. The lesson will start once everyone is ready!

11_Mary Lim   Ms Tan   06_Peter Koh

Ms Tan
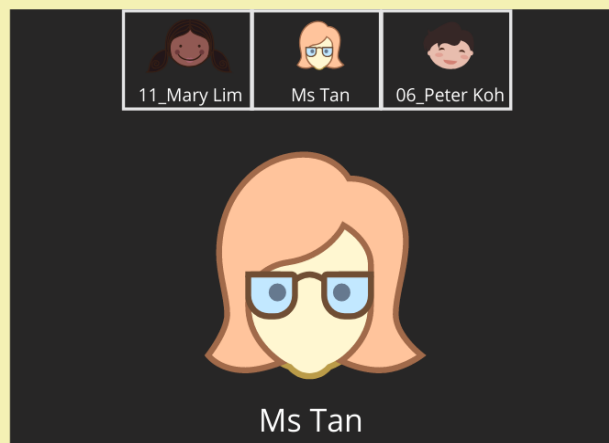
Remind your child to start the video and mute the microphone when joining the meeting